

Terms and Conditions

All orders are subject to our full terms and conditions of sale, which are available on request.

All prices quoted exclude VAT unless otherwise stated.

All goods remain the property of South West Shopfittings Limited until full payment has been made.

Despite our intention to supply at prices shown on this website, all products shown can be subject to change.

All product sizes given are approximate. The seller holds no responsibility for goods supplied not meeting customers `exact` requirement.

Whilst every effort has been made to provide current photographs, descriptions and specifications South West Shopfittings Limited and all featured manufacturers reserve the right to change specifications, illustrations, model numbers and appearance of any item without prior notification and therefore will not be held responsible for any variations.

No order submitted by the Buyer shall be deemed to be accepted by South West Shopfittings Limited unless and until confirmed in writing or email by the Seller's authorised representative.

Delivery

Delivery dates for goods, though given in good faith, are estimates only and are subject to the relevant stock being available. We accept no responsibility and the purchaser has no right to cancel the order if delivery is delayed, unless we have specifically agreed in writing to deliver on a particular date.

If the buyer fails to take delivery of the goods or fails to give seller adequate delivery instruction that results in third party costs to the seller, the buyer without prejudice can be held responsible for recovery of such costs.

All goods signed for by the customer indicates acceptance of the goods under our terms & conditions. `Not checked` or `Signed damaged` or similar written on delivery documents, will not indicate seller responsibility.

Any damages, shortages, problems must be reported to South West Shopfittings Ltd by 11am the day following delivery. Failure to report under this term will result in no obligation to the seller.

Our liability in respect of damaged/delayed goods shall not exceed the invoice value of the goods (excluding vat) and our liability shall not extend to consequential or indirect loss or damage.

Returns

Goods are not sold on a trial basis - customers should check specifications and suitability before ordering. South West Shopfittings Limited is in no way responsible for any help or advice that the customer feels later is incorrect or unsatisfactory. South West Shopfittings Limited does not warrant the suitability of goods for specific applications.

All bespoke joinery items are non returnable.

Goods which have been incorrectly ordered or are unsuitable will only be accepted for return with prior approval from South West Shopfittings Limited. Returned goods will only be accepted within 7 days of delivery, if they are correctly packed in the original packaging, with original manuals and have not been used. A restocking charge of 25% will be levied on all such goods.

Customers are responsible for returning goods; ensuring returned goods are suitably packed and obtaining necessary proof of delivery and receipt.

Force Majeure

South West Shopfittings Ltd will not be liable for default resulting from factors beyond their reasonable control.

Law

All disputes arising of this contract shall be subject to the jurisdiction of England & Wales.